# Return Merchandise Authorization

Name of Center: ________________________________

Regarding Invoice# _______________ (if applicable)

Please list all products returning:

<table>
<thead>
<tr>
<th>Product</th>
<th>Reason for Return</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. _______</td>
<td>____________________</td>
</tr>
<tr>
<td>2. _______</td>
<td>____________________</td>
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<tr>
<td>3. _______</td>
<td>____________________</td>
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<tr>
<td>4. _______</td>
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<tr>
<td>5. _______</td>
<td>____________________</td>
</tr>
</tbody>
</table>

**Problem codes:**

- **N/B** = No Boot Up
- **WR** = Wrong Item sent
- **N/D** = No Display
- **CR** = Credit only (if available)
- **DM** = Shipment rec'd Damaged
- **R/R** = Repair and Return (detail problem)
- **W** = Warranty Item

If you have spoken to a Technician at Twelve Strike or any other Employee about this problem, please list that information on the following lines:

_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________

Please list all problems you are experiencing with each item. Make sure product is packaged properly before shipping. If necessary, list the full problem with the product (ex: not booting up when computer first starts or if locking up-what mode are you in). **Thank you. We will contact you if we have any questions.**

Person returning product __________________________ Date __________________________

**IF FORM IS NOT FILLED OUT WITH PROBLEM COMPUTER/PARTS ARE HAVING, THERE WILL BE ADDED BENCH TIME FOR TECHNICIAN TO DETERMINE PROBLEM AND FIX.**